

Modernization Update

The New IRS Stands UP

Meet the New IRS

Criminal Investigation Division

CID At-a-Glance

Mission: Criminal Investigation serves the American public by investigating potential criminal violations of the Internal Revenue Code and related financial crimes in a manner that fosters confidence in the tax system and compliance with the law.

Headquarters: Washington, DC

Management Team: Mark E. Matthews, Chief

Area HQ Offices: Atlanta, GA; Baltimore, MD; Chicago, IL; Denver, CO; Philadelphia, PA; San Francisco Bay area, CA

Field Offices throughout the nation; special agents located in 326 offices, including six foreign countries and all 10 service centers. CI territory offices will be aligned with the boundaries of the Federal judicial districts to enable each US Attorney's Office to have contact with only one CI office.

Taxpayer/Stakeholders Interactions:

- Taxpayers in all operating divisions
- US Attorney Offices
- Department of Justice, Tax Division
- Other law enforcement agencies

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- The design of the new CI organization is based in part on recommendations made in the Webster Report, an independent study conducted by former FBI and CIA Director, William Webster.
- The new CI organization will function as a separate line organization reporting directly to the Commissioner. The chain of command will consist entirely of CI personnel, and will flow from the frontline to the organizational head.
- The management team for CI includes the Chief, Criminal Investigation; program heads with the title of Director, and territory managers known as Special Agents in Charge.
- A key change in CI Headquarters operations will be the establishment of the IRS Office of Director of Strategy. The office will be responsible, along with the operating divisions, for developing an IRS compliance strategy that supports increasing voluntary compliance.
- Five principles were followed to design the new field footprint and operating guidelines:
 1. Align the reporting structure with IRS Area Boundaries and U.S. Judicial Districts to improve stakeholder interfaces.
 2. Increase operational focus and accountability.
 3. Increase consistency in the application of national compliance strategy.
 4. Increase the efficient use of resources and eliminate duplicity in case review and approval.
 5. Ensure that the best cases are pursued through a collaborative effort between CI, Counsel, DOJ and EOUSA in the case management process.